

# Windows Updates Support Roadmap



Microsoft provides periodic Windows updates via the Internet. Installing these programs is an easy way of keeping your Windows updated with the latest security, problem fixes, and features. This service is one of the primary ways of protecting your computer against Internet threats. However, Microsoft does not support their software forever. Eventually you will stop receiving updates for older versions of Windows. There are **two key deadlines** you should know about:

- **Windows XP will require Service Pack 2 (SP2) after September 2006 in order to receive new updates.**
- **Windows 98 and ME will no longer be receiving any new updates as of June 2006.**

If you have workstations that are running Windows XP without service pack 2 (SP2) installed then you need to upgrade them to SP2 before the end of September. SP2 is a free download from Microsoft from their Download Center (<http://download.microsoft.com>) or Windows Update (<http://update.microsoft.com>). You can check if your computer has Service Pack 2 installed by right-clicking My Computer from the Start menu, choose Properties, and click the General tab. You'll see the words "Service Pack 2" listed under the System category.

If you have Windows 98 or ME you need to upgrade to Windows XP or replace those PCs now to ensure up-to-date protection. It is recommended that your Windows 98 or ME workstations be replaced rather than upgraded. A new PC with Windows XP does not cost much more than the upgrade but provides the benefits of a full warranty plus newer and faster hardware.

Here is a comparison between Windows XP Pro Upgrade and a brand new IBM workstation:

- **Microsoft XP Professional** – Upgrade version with service pack 2. Microsoft Windows XP Professional is the next version of the Windows operating system, which is designed for businesses of all sizes, and for individuals who demand the most from their computing experience  
**\$ 299.00**
- **ThinkCentre E50 PC** – Celeron 2.66, 256MB of RAM, 40GB Hard Drive with Windows XP Pro. The ThinkCentre E50 offers essential business features for exceptional value. ThinkCentre E50 still includes all the added features you'd expect in a ThinkCentre - a durable steel easy to service chassis and Rescue-and-Recovery - one-button data recovery solution that allows you to get back to work quickly in event of a software crash or virus attack.  
**\$ 499.00**

[For the complete roadmap for Windows Update support visit our technical support knowledge base. \(http://www.oneit.ca/ONEWeb/dynamicContent/pressReleases/documents/WindowsUpdateInfo.pdf\)](http://www.oneit.ca/ONEWeb/dynamicContent/pressReleases/documents/WindowsUpdateInfo.pdf)

O.N.E. IT can provide assistance upgrading your Windows XP workstations to Service Pack 2 or help you replace your Windows 98 or ME workstations.



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This table shows you the complete schedule for Windows Update support. The most up-to-date version can be found at <http://update.microsoft.com/windowsupdate/v6/about.aspx?ln=en-us>

• Operating System Version	Windows Update Support
<b>Windows Server 2003</b>	
<ul style="list-style-type: none"> <li>• Windows Server 2003 with Service Pack 1</li> </ul>	<ul style="list-style-type: none"> <li>• Ongoing</li> </ul>
<ul style="list-style-type: none"> <li>• Windows Server 2003</li> </ul>	<ul style="list-style-type: none"> <li>• No new updates offered after June 2007</li> </ul>
<b>Windows XP</b>	
<ul style="list-style-type: none"> <li>• Windows XP with Service Pack 2</li> </ul>	<ul style="list-style-type: none"> <li>• Ongoing</li> </ul>
<ul style="list-style-type: none"> <li>• Windows XP with Service Pack 1</li> </ul>	<ul style="list-style-type: none"> <li>• No new updates offered after September 2006; previous updates available</li> </ul>
<ul style="list-style-type: none"> <li>• Windows XP</li> </ul>	<ul style="list-style-type: none"> <li>• No new updates offered after September 2004; previous updates available</li> </ul>
<b>Windows 2000</b>	
<ul style="list-style-type: none"> <li>• Windows 2000 with Service Pack 4</li> </ul>	<ul style="list-style-type: none"> <li>• Ongoing</li> </ul>
<ul style="list-style-type: none"> <li>• Windows 2000 with Service Pack 3</li> </ul>	<ul style="list-style-type: none"> <li>• No new updates offered after June 2005; previous updates available</li> </ul>
<ul style="list-style-type: none"> <li>• Windows 2000 with Service Pack 2</li> </ul>	<ul style="list-style-type: none"> <li>• No new updates offered after June 2004; previous updates available</li> </ul>
<ul style="list-style-type: none"> <li>• Windows 2000 with Service Pack 1</li> </ul>	<ul style="list-style-type: none"> <li>• No new updates offered after August 2004; previous updates available</li> </ul>
<ul style="list-style-type: none"> <li>• Windows 2000</li> </ul>	<ul style="list-style-type: none"> <li>• No longer supported</li> </ul>
<b>Additional operating systems</b>	
<ul style="list-style-type: none"> <li>• Windows Millennium Edition</li> </ul>	<ul style="list-style-type: none"> <li>• Critical and security updates only after December 2003; no updates will be offered after June 2006</li> </ul>
<ul style="list-style-type: none"> <li>• Windows 98</li> </ul>	<ul style="list-style-type: none"> <li>• Critical and security updates only after August 2002; no updates will be offered after June 2006</li> </ul>
<ul style="list-style-type: none"> <li>• Windows NT Server</li> </ul>	<ul style="list-style-type: none"> <li>• No longer supported after December 2004</li> </ul>
<ul style="list-style-type: none"> <li>• Windows NT Workstation</li> </ul>	<ul style="list-style-type: none"> <li>• No longer supported after June 2004</li> </ul>